

Excellence Through Employees

8 Key Questions

- Are there clear two-way communication channels that span all levels of the organisation – does everyone feel included?
- Are there positive relationships throughout the organisation – does everyone feel emotionally involved with the organisation's vision?
- Are high expectations held by everyone?
- Is the core purpose of the organisation understood and supported by everyone?
- Is everyone clear about how they can maximise their impact in supporting the company's core purpose?
- Is there a desire for collective success throughout the organisation?
- Does in-house language/dialogue/ policy / mission statements promote the organisations goals?
- Is the company effective in guiding/supporting/training their employees/volunteers?